The tagline for the Hawai‘i State Center for Nursing is “Nurses make the difference.” Under it are three words: quality, commitment, compassion. “They couldn’t have chosen better words to describe nurses,” said Cindy Kamikawa, RN, Vice President of Nursing and Chief Nursing Officer, at the commencement of Queen’s 2012 Nursing Awards and Queen Emma Nursing Leadership Award ceremony. “We can make a difference through our leadership. We will advocate for our patients to receive quality care. Nursing requires both expertise and leadership.”

Art Ushijima, QHS/QMC President, cited major events that have happened at Queen’s recently, such as the high census due to the closing of Hawai‘i Medical Center, the incredibly fast ramp-up of the Queen’s Transplant Center, and the initiative to bring the revolutionary TAVR heart valve replacement procedure here. “Nurses play a critical role for our patients,” he said. Mark Yamakawa, Executive Vice President and Chief Operating Officer, related a first-hand experience he had with the niece of a beloved aunt who recently passed away here. She told him how great she thought the nurses at Queen’s are, and described how they gave time and attention to her aunt in her final days, even if they were very busy. Chief of Staff Peter Halford, MD, said to the nurses, “You are the heart and soul of Queen’s. We depend on you 24/7, and appreciate everything you do.”

The awardees of Queen’s 2012 Nursing Awards are:

**EDUCATION**

Peter Gampon, RN, QET 5
Peter demonstrates relentless passion and commitment to excellence in educa-

(Continued on page 2.)
Nursing Awards

(Continued from page 1.)

tion time after time. He enjoys being a preceptor, in-servicing staff and working with the UH nursing students. Peter is able to discern the needs of students or staff members and takes the time to mentor and coach each individual based on their learning styles. He is currently pursing an MSN in education while working the night shift. “Peter’s drive and incredible passion for what he does comes naturally to him,” Kawehi Kauhola, nurse manager, said, “He is a humble young man from the coffee fields of the Big Island. It is a privilege working with him; he is an inspiration to our neuro team.”

LEADERSHIP
Teresa Suan, RN, QET 8 Ewa
Teresa is a co-chair of the unit council and a member of the Med/Surg Nursing Practice Council. She is a permanent night shift charge nurse and remains committed to many daytime responsibilities. Teresa is a reliable resource, takes accountability seriously, and keeps her team members accountable as well. She consistently demonstrates C.A.R.E. (Compassion, Aloha, Respect, Excellence) behaviors and is a true role model.

CLINICAL PRACTICE
Kanani Yojo, RN, QET 7 Ewa
Kanani effectively incorporates critical thinking throughout the nursing process as she so aptly demonstrated during a recent incident with a choking patient. Kanani was the first responder, immediately activating the Code Blue system and calmly performing lifesaving intervention. “Kanani’s calm, efficient manner effectively allows her students and new graduates to pick up skills quickly and see the whole picture,” said Nurse Manager Carla Ihara, RN. “Those in her charge always go on to become very successful nurses.”

PERFORMANCE IMPROVEMENT
Debrah Trankel, RN, QET 10 Postpartum
Deb has worked at Queens for 26 years, and currently works with a multi-disciplinary team using evidence-based practice to develop and implement a postpartum diabetic program. Deb has worked continuously to elevate clinical skills and to bring practice changes to the unit level as identified in the performance improvement process. She has completed tenure as a Magnet Ambassador, educating peers about quality patient care. Deb has championed events such as the March of Dimes Walk for Babies, the Baby Expo, and the Catch the Wave Breastfeeding Conference. “Deb’s heart is truly here at Queen’s,” said Nurse Manager Nicole Akana, RN. “I believe her passion and drive for excellent patient care has influenced others to embrace goals at Queen’s which enable a high reliability performance culture.”

RESEARCH
Grace Schonhardt, RN, FNP-BC
Diabetes Education Team
Grace is an active member of the Nursing Research Council. She is the first Nurse Research Fellow graduate to have completed and disseminated two research projects, serving as the sole investigator. Grace readily volunteers to help with the Nursing Research Council activities and has been a willing presenter at the Pacific Institute of Nursing annual conference.

QUEEN EMMA NURSING LEADERSHIP
Cheryl Fallon, RN, MS, CCRN
Nurse Manager, QET 4C MICU
Cheryl has worked at Queen’s for 31 years and is a strong patient advocate with high standards who holds others to those standards. Quality and patient safety are her priorities. She is an educator and great resource to all clinical staff and peers. She has developed strong working relationships with physicians and is highly respected by them. Cheryl has been a long-time member of the Ethics Committee and seeks to educate others on ethics standards. Over the years, she has been involved with the transition and implementation of new equipment and services at Queen’s. “Cheryl Fallon makes a difference for mankind,” said Cathy Young, RN, Vice President of Patient Care. “She takes that word ‘nursing’ and makes it real.”
A Survey to Separate the Fact & Fantasy of the Print Connection

May 7 - 28, 2012

We don't want fantasy...just the facts...or, at least your honest opinion as to whether or not the Queen's Print Connection is meeting your expectations in this information-forested world. Are we reporting on the Queen's news you want to hear? What stories would you like us to write? How would you rate us? Now you have a chance to have your say from May 7 through 28 via the Queen's Print Connection's Once Upon a Weekly 2012 Survey.

As an added incentive for your participation, you will be entered into a drawing for a $5.00 Queen's dining coupon upon completion of the survey. Drawings aside, your participation helps support the reality of having quality news and photos in an era of information overload.

To take the survey online, visit the Queen's Intranet at eww.queens.org and click on the Once Upon a Weekly icon, or fill out a paper survey printed in the Print Connection and send it to GSB 303, or fax it to 691-4002.

1. Please identify yourself:
   - Physician
   - Direct Patient Care (nurse, NA, dietitian, social worker, educator, therapist, etc.)
   - Ancillary Services (diagnostic, tech, etc.)
   - Other Services (administration, accounting, business, general office, etc.)
   - Building & Grounds (Food Svcs, Housekeeping, Grounds, Maintenance, etc.)
   - Other QHS Employee
   - Trustee
   - Volunteer
   - Visitor
   - Patient

2. How often should the Print Connection be published? (Currently, it is weekly.)
   - Weekly
   - Every other week
   - Monthly

3. About how often do you read it?
   - Every week
   - Every other week
   - Once a month
   - Occasionally
   - Seldom or don’t read

4. Do you read the printed or online version of the Print Connection?
   - Printed
   - Online
   - Both

5. Are you aware that the online version features photos in color?
   - Yes
   - No

6. Are you aware that the Print Connection is posted both on the Queen's Intranet (eww.queens.org) and on Queen's website (www.queens.org)?
   - Intranet
   - Queen's Website

7. Please check your three favorite Print Connection features/topics.
   - Employee of the Month
   - Building projects
   - Profiles (departments coverage)
   - Historical photos & stories
   - The latest medical equipment
   - The latest medical treatments
   - Human interest stories (about people)
   - Personal opinion/editorial stories
   - New or ongoing programs
   - Photo spreads
   - By the Way...
   - Q-Mart
   - Other

8. How do you feel about the length/amount of information of feature articles?
   - Too short/not enough information
   - Just right/enough information
   - Too long/too much information

9. Please rate the layout and design.
   - Excellent
   - Good
   - Fair
   - Poor

10. How would you rate the Print Connection's overall quality and communication value?
    - Excellent
    - Good
    - Fair
    - Poor

11. What types of articles or features would you like to see more of or less of?

12. What types of articles or features would you like to see added?

13. Can you name your favorite article(s)?

14. Other comments:

If you would like to enter our random drawing for a $5.00 Queen's dining coupon, please fill in your name, department and phone number. All names and comments will be kept strictly confidential. Thank you for participating in Once Upon a Weekly, the Print Connection's 2012 survey!

Name________________________
Department____________________
Phone________________________


WELCOME to the following new providers: Alan Y. Ahana, MD; Richard F. Arakaki, MD; David T. Chen, DDS; Benjamin A. Hagendorf, MD; Peter H. Takeyama, MD; and Yvonne O. Tatsumura, MD.

HAVE A MAMMOGRAM in May and be eligible for a drawing to win a free 50-minute massage or facial at the Women’s Health Center. Queen’s WHC, POB 3, and Hawai’i Kai clinic locations included. Call 691-7555 one day prior to schedule an appointment. Please have your insurance information and date and location of your last mammogram screening available.

SPA SERVICES (massages and facials) at the Women’s Health Center are now available on Saturdays. Call 691-7734 to schedule an appointment.

COLDs on up. Check it out Thurs, 5/24, 4pm at The Windsor. Contact Ashley at (808)333-9277 or teamhopena@gmail.com for a free gift pack. Qty limited.

Tree trimming: Specializing in trimming, maintaining, removal & hauling all types of trees. Vry affrdbl rates; clean work. Free est. Call 690-4715.


Place an ad: Queen’s employees only. Include name, phone and Employee ID number. Mail to Creative Services—Print Connection, fax to 547-4002 or e-mail to jkimura@queens.org by Wednesday. The Print Connection reserves the right to edit or refuse any ad. The Print Connection does not make any warranty about the fitness of any product or service listed in Q-Mart.